

"VILLA VITALI" REGULATIONS

1) The Regulations of the "Villa Vitali" complex, Bellagio (Como, Italy) are intended to ensure guests the undisturbed, orderly, quiet, peaceful enjoyment of its facilities. The Regulations constitute a contract between "Villa Vitali srl" and the Guest, and therefore any request for accommodation at the aforesaid location, and acceptance of the said request by "Villa Vitali", implies total acceptance of these Regulations, a copy of which is displayed in the apartments. All specific instructions provided by the signs affixed in the grounds and/or appurtenances of the complex must also be complied with.

- 2) Parents (or legal guardians) are jointly responsible for the actions of their under-age children on the premises and are directly responsible for supervising them and ensuring that they behave towards others with politeness and respect.
- 3) All breaches of the provisions of these regulations and the normal rules of civil society and the smooth management of the accommodation complex shall lead to immediate termination of the contract, on the grounds of default by the Guest, who will be requested to leave immediately. In this case, the Management is entitled to retain the sums already paid and demand the outstanding sums, also as compensation, while retaining the right to sue for any further damages incurred.
- 4) 4) The Management reserves the right to amend these Regulations at any time. The Regulations shall be displayed at the entrance to the complex and published on its Internet site.
- 5) 5) On the day of arrival, apartments will be available from 3 to 7 pm, by appointment.
- 6) 6) On the day of departure, apartments must be vacated by 10.30 am at the latest. After this deadline a penalty of € 50.00 will be charged.
- 7) 7) No access to the complex by unauthorised or unregistered persons is permitted. Any visits by friends or family must be authorised in advance by the Management, further to presentation of ID.
- 8) 8) Guests are informed that Wifi and SKY TV are available throughout the complex and in the apartments, and each room has one allocated parking space.
- 9) 9) Guests must comply with the rules of civil society and especially those relating to condominium life; no noise or disturbance is permitted from 2 to 4 pm and from 10 pm to midnight.
- 10) 10) Guests must use communal areas and equipment in a proper, responsible manner. Guests are permitted to use the deckchairs and equipment made available by Villa Vitali for better enjoyment of the garden areas; however, they are kindly requested to put away deckchairs and any other equipment after each use.
- 11) 11) Throwing cigarette ends or any other rubbish on the ground anywhere in the garden is strictly forbidden; use the bins provided.
- 12) 12) The Management does not accept responsibility for theft or loss of, or damage to, valuables and property left inside the complex.
- 13) 13) The price of the apartment includes a change of linen every 4 days. In the event that guests require additional changes or cleaning, a supplement of Euro 20 will be charged.
- 14) 14) Cleaning of rooms every 4 days, between the hours of 11 am and 3 pm, is included in the price. The service is only available within the stated time-band.
- 15) 15) The Management reserves the right to charge a Euro 60 penalty if the apartment is left in a poor condition or abnormally dirty.
- 16) 16) A penalty of € 55.00 will be charged in the event of loss of the keys.
- 17) 17) Smoking is strictly forbidden in the apartments and the communal areas of the complex.
- 18) 18) The Management thanks guests for kindly switching off lights, TV sets and air-conditioners and turning off the taps in the bathroom before leaving their rooms.
- 19) 19) Disposal in toilets or washbasins of any items which may obstruct the pipes is strictly forbidden. Any damage caused to the complex or its fixtures and fittings due to carelessness or neglect will be the responsibility of the persons concerned. Small/medium sized pets are allowed inside the complex and must be kept on the lead in communal areas.

The Management has pleasure in wishing you an enjoyable stay